



# U.S. Army Financial Management Command (USAFMCOM)

## Over the Counter Channel Application



February 2013

UNCLASSIFIED

# Agenda

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- OTCnet Overview
- Check Capture Overview
- Benefits
- Current Status and Metrics
- Initiatives
- Technical Support
- Program Stakeholders
- Online Resources

# OTCnet Overview

- OTCnet financial services is a secure web-based system combining the functionality and features of two former applications:
  - ✓ Paper Check Conversion Over the Counter (PCC OTC), an application that electronically processed US checks presented for cashing or payment
  - ✓ Treasury General Account Deposit Network (TGAnet), an application that processed US currency, foreign currency cash, and foreign check item deposits

# Check Capture Overview

- Retains the same basic functions of PCC OTC
- OTCnet has an Online and Offline application:
  - ✓ Online Application
    - Web-based
    - Constant LAN connectivity required
    - ATO/CON not needed to operate
  - ✓ Offline Application
    - Software-based (ATO/CON needed)
    - Used throughout OEF operations
    - Daily operations similar to PCC OTC

# Benefits

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- Check capture services provided to deployed Soldiers
- Application oversight
- Internal control measures
- Supports Treasury's Collections and Cash Management Modernization (CCMM) initiative

# Current Status and Metrics

- OTCnet has been fully deployed throughout
- Offline application:
  - ✓ Afghanistan
  - ✓ Kuwait
  - ✓ Qatar
  - ✓ Saudi Arabia
  - ✓ Kosovo
- Online application:
  - ✓ Germany
  - ✓ Italy
  - ✓ Belgium
  - ✓ Netherlands
  - ✓ Korea
- OTCnet metrics (as of 1 Jan 2013)
  - ✓ Volume: 40K
  - ✓ \$83M

# Initiatives

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- Open issues resolution
- Program enhancements
- Work with TFMSC for policy updates
  - ✓ Disbursing policies
  - ✓ Internal control checklist
- Coordinate with national providers and colleagues on newly boarded systems (CIR, DRS, etc.) alignment

# Technical Support

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- Treasury OTC Support Center
  - ✓ Supporting OTCnet customer service needs
    - 24 hours / day
    - 7 days / week
    - DSN: 510-428-6824 (options 1, 2, 4)
    - 1-866-945-7920 (from DSN, first dial 809-463-3376)
    - Email: fms.otcchannel@citi.com

# Program Stakeholders

- United States Treasury
  - ✓ Financial Management Service (FMS)
  - ✓ EagleCash Sustainment Team (ECST)
    - Embedded throughout OEF
    - Provides wellness visits to FMSU/FMSDs
- Citi
  - ✓ Customer support
  - ✓ Developers and trainers
- United States Army Financial Management Command (USAFMCOM):
  - ✓ E-Commerce Directorate

# Online Resources

- FMS' OTCnet Homepage:  
<https://www.fms.treas.gov>
  - ✓ Official OTCnet homepage
- FMS's Web-based Training Resources:  
<http://www.fms.treas.gov/otcnet/training.html>
  - ✓ Web-based training (role specific) provided by FMS
- USAFMCOM's OTCnet Homepage on AKO:  
<https://www.us.army.mil/suite/page/660654>
  - ✓ Internal documents and policies
  - ✓ Historical deployment documents